

Is It Time for a New
Smartphone or Tablet?

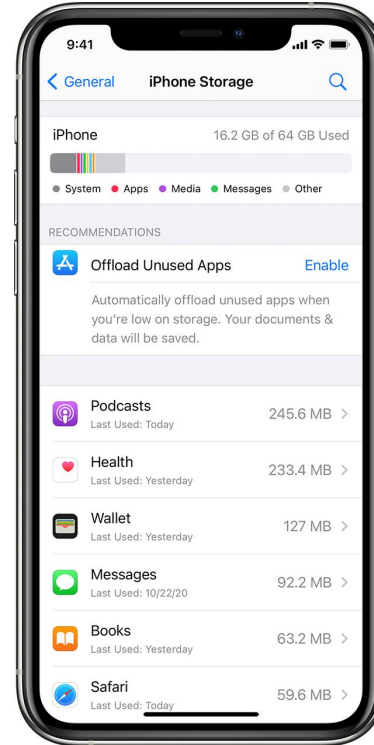
What are you missing now?

- Is current system release (Android or iOS) no longer supported on this model? Do you need an app that won't run on this system? ==> Time to replace.
- Is your device short on storage?
 - Apple iPhones and iPads do not accept storage upgrades
 - Internal storage on most Android phones & tablets cannot be upgraded but some devices allow use of external media (i.e., SD cards)
 - Can you better manage existing storage use?
 - Delete unused apps, photos & data
 - Use cloud storage for photos, music and more
- Battery won't recharge or charge doesn't last
 - Replace iPhone or iPad battery (~\$100 or less, call Apple)
 - Replace Android battery, price varies, go to iFixIt or uBreakItfix store
- Broken/cracked screen? Usually not worth cost to repair

Manage Storage Use on iPhone or iPad

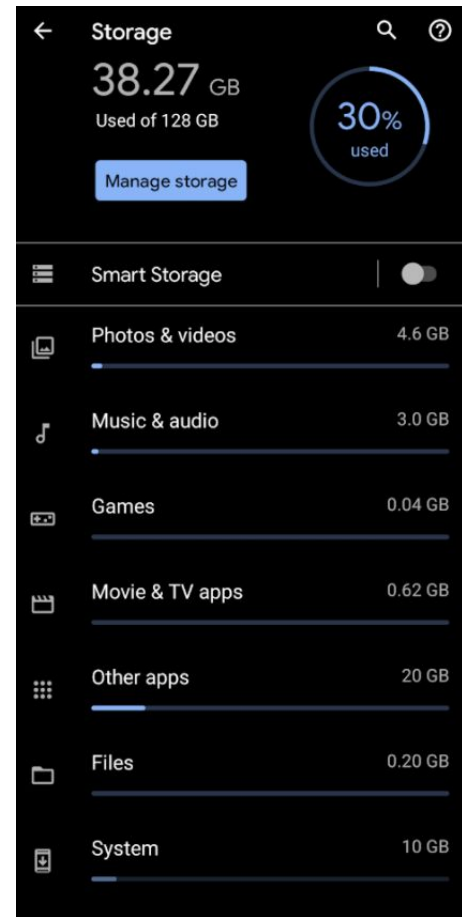
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- Settings > General > [Device] Storage.
- “Offload Unused Apps” keeps documents but deletes app until needed
- View storage used by current apps and delete the app if it’s not needed
- Select an app to check if stored files can be deleted
- Consider iCloud Photo Library or Google Photos to optimize photo storage
- Consider an internet service (Apple Music, Amazon, etc) to optimize music and video storage



Manage Storage Use on Android

- Open Settings app, then select Storage.
- Click “Manage Storage” button at top to have system automatically get rid of unneeded files
- View storage used in various categories
- Touch a category line to drill down into that subset
- View storage used by current apps or data and delete if not needed
- Select an app to check if stored files can be deleted
- Consider Google Photos to optimize photo & video storage
- Consider Google Drive or YouTube Music to optimize music



Other Considerations

- Avoid surprises by keeping OS and apps current, apply system and app updates regularly
 - Current releases iOS 14.5, Android 11
- Regularly backup data like music, photos, contacts to cloud storage (e.g. iCloud or Google Photos & Google Drive)
- Plan how to migrate data to the new device (really easy if using cloud)
- When buying new get as much storage as you can afford, or verify the new device is upgradable
- What to do with the old device (wipe/erase/factory reset), use as music player, emergency calls

Time for Q&A