

**TECHNOLOGY**

## **Alert! Are You Zooming with a @wisc.edu email? Read This**

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If you merely attend other people's Zoom meetings, the following shouldn't affect you.

But, if you have set up an account to run your own Zoom meetings, or plan to, here is important news. Recently, many UWRA members have received an email announcement affecting their personal Zoom accounts. This was not spam. We hope the following helps explain the situation and actions to be taken.

### **Background**

The University of Wisconsin–Madison entered into an educational contract with Zoom for services for video, voice, online meetings, and webinars, offered ONLY TO ACTIVELY EMPLOYED faculty, staff, and students. Thus, this contract does not currently permit any retirees, alumni, or emeriti who have a @wisc.edu email to take advantage of UW's service agreement with Zoom. The University received a list from Zoom of all accounts that use a @wisc.edu email to log in. DoIT is notifying all ineligible individuals (retirees, alumni, emeriti) that they will no longer be permitted to use a wisc.edu email address for a personal Zoom account.

### **What does that mean to me?**

Retirees, alumni, or emeriti who have created a personal Zoom account (regardless of whether the account is free or paid) that uses a @wisc.edu log-in email need to change their Zoom account log-in to a different, non-@wisc.edu email (such as gmail, yahoo, charter, aol, outlook, zoho, icloud, etc.).

### **Does changing my Zoom log-in affect how I connect to a UWRA meeting or webinar?**

- No. If you connect using the URL link in the meeting/webinar confirmation/reminder that UWRA emails to you, you should not have a problem connecting.
- Maybe. If you first log into your Zoom account



and then connect to the meeting/webinar using the program ID and passcode, you may have issues. Be sure to log in using a non-@wisc.edu Zoom account.

### **How much time do I have to change my Zoom account log-in?**

You have until December 31 to change your Zoom log-in email. Beginning in January 2021, former employee Zoom accounts (paid or free) using @wisc.edu that have not been changed will lose access to account information, including recordings, files, and call history. DoIT will not be able to help recover any of your data.

### **What happens if I don't change my Zoom account log-in email?**

You will eventually be locked out of your account, and DoIT will not be able to assist you in recovery.

### **Does changing my Zoom account log-in email affect my use of my @wisc.edu email?**

No, it does not. Retirees, alumni, and emeriti who have @wisc.edu accounts may continue to use them for email. The change affects only the log-in you use for a Zoom account, if you have one. ■

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*If you have any questions, please contact the DoIT Help Desk at 608-264-4357 or email [help@doit.wisc.edu](mailto:help@doit.wisc.edu).*

